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## DataSys 2024 & ComputationWorld 2024 Theme:

### Adaptability at Work - Coping with Systems Complexity, Scalability, and High-Speed Communications



## CONTRIBUTORS



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#### Autonomy

Transportation is a good example for complex systems. Air and ground transportation systems are going to transform significantly in the near future. Autonomy and AI have a significant role to play in this evolution.

#### Human in the Loop and Human on the Loop

Humans are the ultimate decision-makers. Irrespective of the progress of technologies, humans can not be taken out from the decision-making process especially in life-critical situations.

#### Human-Autonomy Teaming (HAT)

The above points lead to the need for effective and seamless teaming between humans and autonomy. The ability for humans and autonomy to interpret the intents of each other is critical for HAT to succeed.







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#### Challenges with virtual meetings and remote education

#### Digital fatigue

Regular participants in virtual work environments are suffering from mental exhaustion, limiting their capacity for doing actual work

#### Decreasing attention span

People are getting used to "snackable" content, presentations need to be short and entertaining, making it harder to provide comprehensive content

#### Loss of social competency

Habits and behavior change in the digital space, for example, because of missing small talk; this has "real world" implications



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#### Possibilities arising from better communication technology

 Virtual / augmented reality and tangible interfaces make the boundary between the physical and digital worlds more permeable Communication patterns that mimic or replace the "real world" have yet to be found;

Conferencing rooms for hybrid meetings;

Colleagues' research project CrossLab to remotely use physical laboratories

- Omnichannel communication integrates communication channels
   Video conferences, chats, mails, etc. should not simply coexist and increase
   cognitive load
   Rather, they should be interchangeable interfaces that can be used depending
   on the context
- Research needed for both technologies and collaboration behavior



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A culture of adaptability, lifelong learning and agile thinking fosters innovation and growth in modern work environments.

#### **Importance of Adaptability**

- Openness to Change.
- Continuous Skill Acquisition.

#### **Importance of Resilience and Stress Management:**

Coping with complexity, scalability, and fast-paced communication can lead to stress and overwhelm. Employees need to have mechanisms and strategies in place to handle this pressure.



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- Cultivating Adaptability, Lifelong Learning, and Agile Thinking
  - This needs to be actively promoted and supported by the employer, e.g., via
  - Creating a Supportive Environment: Employers should create an environment that encourages
    openness to change and experimentation. Employees should feel empowered to bring forth new ideas
    and explore novel approaches to address challenges.
  - Investing in Training and Development: Employers should allocate resources for training programs that enable employees to continuously acquire new (technical) skills and develop professionally.
  - Establishing Feedback Mechanisms: Regular feedback is crucial for employees to know how they can further develop. Employers should create an atmosphere where constructive feedback is encouraged, both from supervisors and peers, and provide avenues to set and track individual growth, AND work-life balance goals.
  - Flexibility in Work Structures: Flexible work arrangements such as flexible hours, remote work options, and other flexible work structures can make it easier for employees to adapt to changes and achieve work-life balance. This can help enhance employee engagement and satisfaction.
  - Leading by Example from Senior Management: Leaders should embody the values of adaptability, lifelong learning, and agile thinking themselves, and demonstrate these in their daily actions. This sends a clear message about what is valued and encouraged within the organization.



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- Adaptability as a need, still, caution is the Key concern
- Our Society is changing, our behavior should, too!
- Deskilling, AI-based coaching, 2nd opinion, assist-vs-decide
  - Loosing training skills
  - + personalized AI-based training (as tutoring systems)
  - + personalized AI-based (as *expert systems*) assistance

#### Social Adaptability vs. Reluctance

- Uninformed (Ignorance) and Informed (hesitation)
- Personalized cookies vs accept all
- Download apps with unknown redirections (hides links)
- Insert credits card in any street pole (payment 'meter')



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#### Adaptation on Human and AI-based critical decision systems

Assisting: Decision paradigm change

- Al and the Human brain need to be used in conjunction; one is not to replace the other bias and trade-offs must be cleared by humans.

- Human + AI-based decisions need *personalized H-AI context-based training*. The feedback loop must be updated based in *success-index* of cooperation

(see Intelligent Tutorial Systems).

- *Revisit*: Replace Assist Advice | Feedback-by-request, Suggestions-by-predictions
- Validation: Validate synchronization duration | Validate use case scenarios
- Flow: AI (Personalized-AI) & in-Context (Human skills) -->> Assisted decisions
- Personalized AI for critical system resilience
  - Metaverse is training the Al-based tools with virtual models;
  - *Simulations, Digital Twins* accelerate the system deployments, but no real-world environments.
  - Latency, reliability, synchronization (for collaborative work)
  - Digital-twin approach can be used for a dry-training AI-Humans for specific tasks
  - Decision prediction and feedback as options.
  - Updated training and real-time impact feedback.



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Google Maps getting major upgrade thanks to new trend taking world by storm



Google Maps gets a massive AI upgrade with 5 new features The latest updates to Google Maps makes it smarter and more helpful https://www.foxnews.com/tech/google-maps-gets-massive-ai-upgrade-5-new-features





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#### **3D** with Immersive View



