

## Designing and Testing a Connected System for Heating Delivered Food for Elderly People

## Introducing the AAL project PREPARIO

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## DI (FH) Sandra Draxler

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Primarily working in the field of **digital information systems**, she now focuses on **active and assisted living**, in particular on making everyday life easier, counteracting the degenerative process through training and collecting physiological data using wearable sensors.









## Introduction

The presented paper explores the **design** and **testing** of a connected system for heating delivered food.

The system aims to improve the quality of life for elderly individuals by ensuring perfectly heated meals, as simple, safe and hygienic as possible.







## Challenges in Elderly Care

The **aging** population faces challenges in accessing nutritious and timely meals. Limited mobility and health issues can hinder their ability to prepare and heat food. Addressing these challenges is crucial for promoting **healthy** aging.









## **Traditional Microwave**

- Complicated user interface
- Lack of temperature control
- Uneven heating
- Zero connectivity









#### **User Centred Approach**

- Interviews with end users and subject-matter experts.
- Hands-on experience: Heating a meal, eating, and evaluating the experience.
- Identifying and listing problems.
- Brainstorming technical solutions.
- Defining technical solutions to develop and test.
- Defining tests to evaluate solutions.
- Evaluating and sharing results.





**Co-Creation** 

Questionnaires for 81 stakeholders at the beginning of the project.

Engaging in co-creation workshops allows for collaboration among stakeholders including elderly individuals, caregivers, and technology experts.

- Workshops in AT & PT in Nov 2023
- International Workshop in Apr 2024

These workshops provided a platform for generating innovative ideas and solutions that address the challenges of meal delivery and preparation for the elderly.









#### The PREPARIO System

- Specialized microwave with a temperature probe
- Integration with the personal smart voice assistant "Emma" via BT
- Feedback through Assessment App

The connected system integrates smart technology to heat delivered meals. It includes a user-friendly interface and **automated heating** functions.











## **Design Considerations**

Designing for elderly users requires a focus on **simplicity** and accessibility.

The user only needs to push the START button on the microwave. It stops automatically when the desired temperature is reached.

The system incorporates large, easy-to-read buttons and intuitive controls on the assessment tablet.

A reminder is issued by the voice assistant when the meal is ready.







## **Benefits for** Seniors

temperature.

convenience for the elderly.







#### The connected heating system provides seniors meals that are heated to the optimal

## This system promotes independence and





## Benefits for Caregivers

The connected heating system alleviates the burden on caregivers by providing a reliable and **efficient** solution for meal preparation.

It enables caregivers to focus on providing **personalized** care and support to elderly individuals.







Incorporating user feedback is integral to refining the system. Insights from elderly users and caregivers guide iterative improvements, ensuring that the system aligns with their needs and preferences.

Trial 1: April 2023 Trial 2: July 2024









## Future Considerations

- Probe-less temperature sensing solution
- Caregiver App

Future considerations include expanding the system's capabilities to address additional aspects of elderly care and integrating with health monitoring technologies for a comprehensive approach.

The system can offer caregivers peace of mind through remote monitoring and alerts for any deviations in meal delivery or temperature.











## Conclusion

The **PREPARIO** system presents a promising solution to enhance elderly care. By prioritizing **convenience**, safety, and user feedback, the system aims to positively impact the lives of elderly individuals and their caregivers.

Engaging stakeholders throughout the project through **co-creation** boosts acceptance and adoption rates.









# Thanks!

#### DO YOU HAVE ANY QUESTIONS?

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Project co-founded by the AAL Programme and the national authorities of Denmark, Austria and Portugal.











#### DET DANSKE MADHUS



