



Kennesaw State University
Kennesaw, Georgia
Atlanta Metro Area, USA



Using the Tools at Hand: Creative Online Course Quality Management

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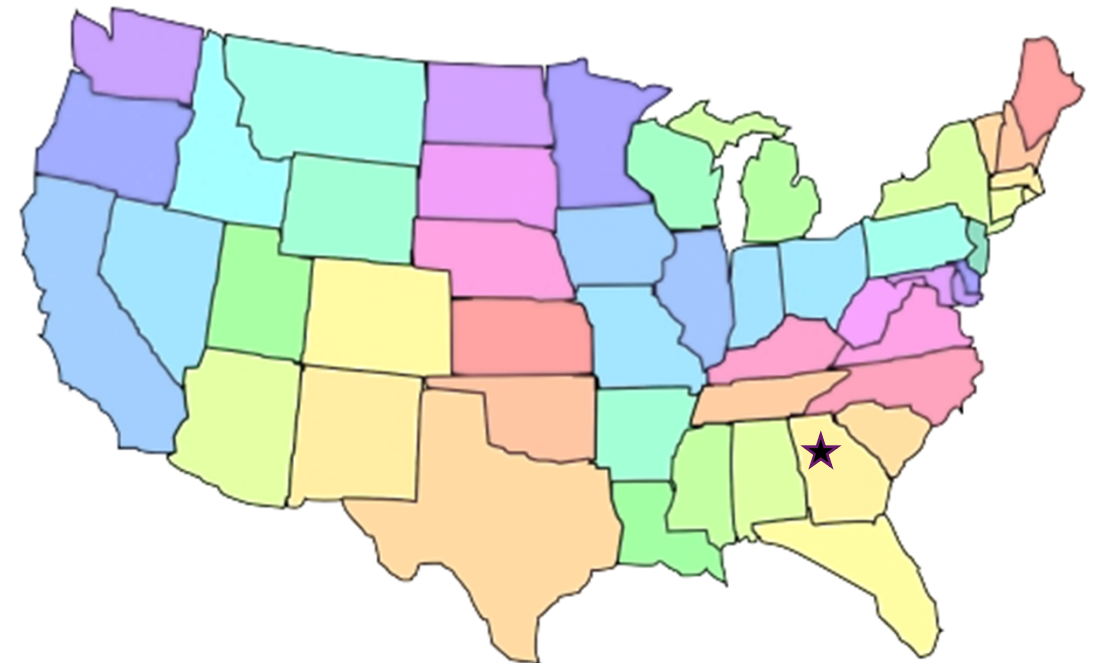


About the Office of Digital Education (ODE)

Norman J. Radow College of Humanities and Social Sciences (RCHSS)

Kennesaw State University (KSU)

University System of Georgia (USG), USA



Meet the Office of Digital Education Team

Ms. Brayden Milam

Program Coordinator
Creator of the Bucket System

Dr. Julie R. Newell

Professor of Interdisciplinary Studies
Hybrid Specialist

Mr. Stephen Bartlett

Senior Lecturer of History
Associate Director of the ODE

Dr. Tamara Powell

Professor of English
Director of the ODE

Ms. Lesley Gabel

Instructional Designer

Ms. Kaylee Polk

Lead Student Assistant
Major in Psychology, Minor in Political Science

Ms. Elly Sloman

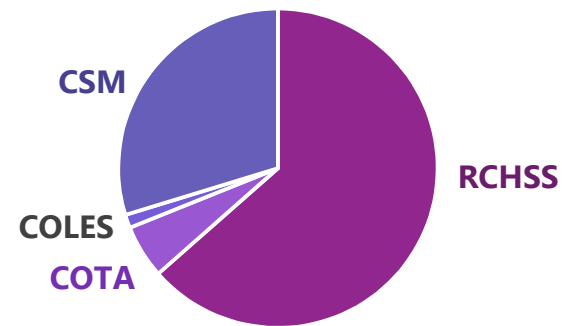
Student Assistant
Major in English Education, Minor in Korean

Mr. Aiden Reichner

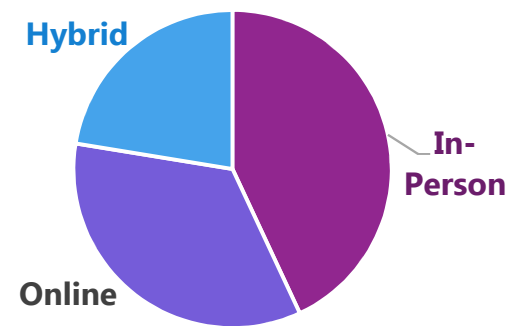
Student Assistant
Major in Environmental Science

The Situation We Found Ourselves In

KSU Undergraduate General
Education Offerings –
AY 2021-2022



RCHSS Undergraduate Course
Sections by Modality - Fall
2021



All teams



Team-CHSS ODE

General

Course Reviews

Grants

Instructional Designers

Student Assistants



Course Reviews

Posts

Files

Notes

Buckets

Bucket System

5 more



Meet

Group by Bucket

Filter

List

Board

Charts

Schedule

Courses Submitted for ODE and Depart

+ Add task

○ Template Course: ENGL 1102 - Instructor Name

03/13



in d2l

○ POLS 1101 - Instructor Name

01/19



no d2l yet

○ POLS 1101 - Instructor Name

01/12



Courses Submitted for ODE Review

+ Add task

○ ENGL 1101 - Instructor Name

02/03



Patrick Carter

○ ENGL 1102 - Instructor Name

02/01



Lesley Gabel

in d2l

○ Template Course: TCOM 2010 - Instructor Name

Search email Test Course

01/25



Lesley Gabel

in d2l

○ ENGL 1102 - Instructor Name

○ Accessibility Review

○ Quality Review

0/2

Undergoing Accessibility Review

+ Add task

○ ENGL 1102 (Summer, 8-week version) - Instructor Name

02/25



Kaylee Polk

○ ENGL 1102 - Instructor Name

02/25



Aiden Reichn...

○ ENGL 1102 - Instructor Name

Sections B-E are complete. Accessibility review pending.

02/16



Elly Sloman

○ ENGL 1102 - Instructor Name

02/15



Tyler Tait

in d2l

○ ANTH 1102 - Instructor Name

Sections B-F are done. Accessibility review

Sent to DLI/I

+ Add task

○ PSYC

1

02/21

in d2l

○ PSYC

○ Accessi

1 0/

01/26

in d2l

○ POLS

Search

2

01/04

○ ENG 1

○ Accessi

The Bucket System

ODE Buckets

ENGL 1102 - [redacted] called Online Asynch 22
Last changed moments ago by you

Bucket: Asynchronous Info Sent to ...
Progress: Not started
Priority: Medium

Start date: Start anytime
Due date: 03/14/2022

Notes
Type a description or add notes here

Checklist 3 / 3 Show on card

- Accessibility Review
- Course Review
- Submit SmartSheet
- Add an item

Attachments

- Accessibility Check ENGL 1102 Review
<https://kennesawedu.sharepoint> Show on card
- ENGL1102.RegularVer
<https://kennesawedu.sharepoint> Show on card
- FINAL ENGL 1102 Review
<https://kennesawedu.sharepoint> Show on card
- ENGL1102.Chairappro
<https://kennesawedu.sharepoint> Show on card
- ENGL1102.Smartsheet
<https://kennesawedu.sharepoint> Show on card
- ENGL1102.Review
<https://kennesawedu.sharepoint> Show on card

Add attachment

Comments
Type your message here

Send

Patrick Carter April 28, 2022 11:40 AM
Course reviewed and requested revisions made. Information sent to chair for approval on 4/28/22.

Brayden Milam March 14, 2022 2:37 PM
New Task "ENGL 1102 - [redacted] called Online Asynch 22" created

Managing an Individual Course Review

Reflections on the System

Ms. Lesley Gabel
Instructional Designer

Ms. Kaylee Polk
Lead Student Assistant
Major in Psychology
Minor in Political Science

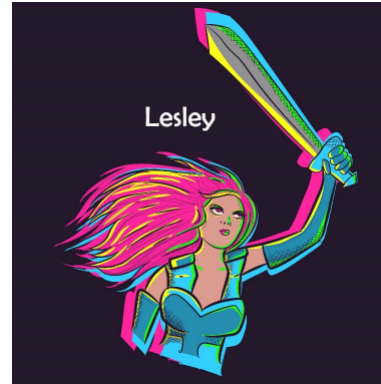
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Hybrid Specialist



Further Developments and Future Research

☰ Sub-Process and Unit-Specific Adaptations

📊 Integration of Multiple Dashboards

🧠 Adaptation to Unrelated Processes

🔄 Continuous Improvement (informal feedback) Bucket System
Underlying Processes

📄 User Documentation

✓ Formal Usability Studies

Visit Our Faculty Resource Website for This Project

<https://tinyurl.com/2xmz5nkn>

Course Review Dashboard

The Curriculum and Academic Innovation Office has been charged by the President's Office with ensuring that all digital course content is accessible and provides sustained instructor interaction. Each college, in turn, was asked to submit a review procedure for all online and hybrid courses.

Through faculty governance, the Radow College of Humanities and Social Sciences has established a process by which all online (asynchronous, synchronous, and template) and hybrid courses will be reviewed according to standards described in the respective checklists. In addition, all faculty teaching online, hybrid, and template courses must successfully complete training appropriate to course facilitation or construction.



Thank you for joining!

- **Ms. Brayden Milam**
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