Proposed Incident Response Methodology For Data Leakage

Presenting the best processes and procedures to safeguard
your business while preventing data leakage

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Purpose

Provide insights responding properly to any security and privacy incidents in order to safeguard organizations while preventing data leakage

Outline

- Purpose
- Introduction to incident response management
- Challenges & scenarios of data leakage
- Proposed methodology for data leakage approach
- Final considerations

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Introduction

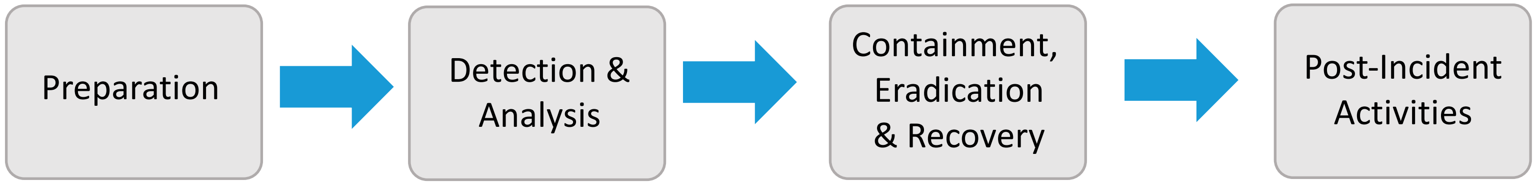
Overview of Incident Response

- ✓ Incident Response Management for security and privacy
- ✓ Risk analysis mapping possible data breaches scenarios
- ✓ Preferred way to handle the security incident lifecycle
- ✓ Frameworks with best practices of Incident Response Management
- ✓ Appropriate communication and notification with transparency

Introduction

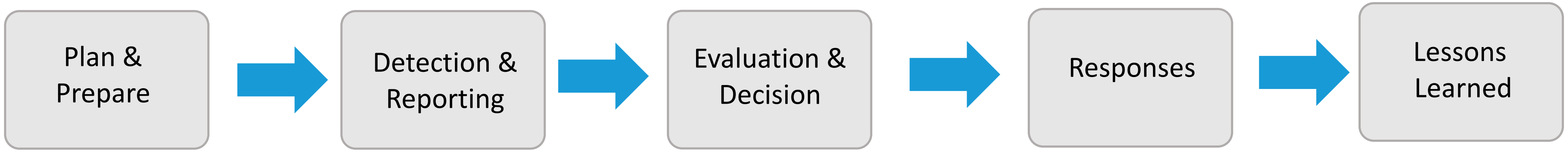
Incident Response Processes

NIST 800-61 - Computer Security Incident Handling Guide



Preparation → Detection & Analysis → Containment, Eradication & Recovery → Post-Incident Activities

ISO 27035 - Information security incident management



Plan & Prepare → Detection & Reporting → Evaluation & Decision → Responses → Lessons Learned

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Challenges & scenarios of data leakage

Breach Type of Data Exposed

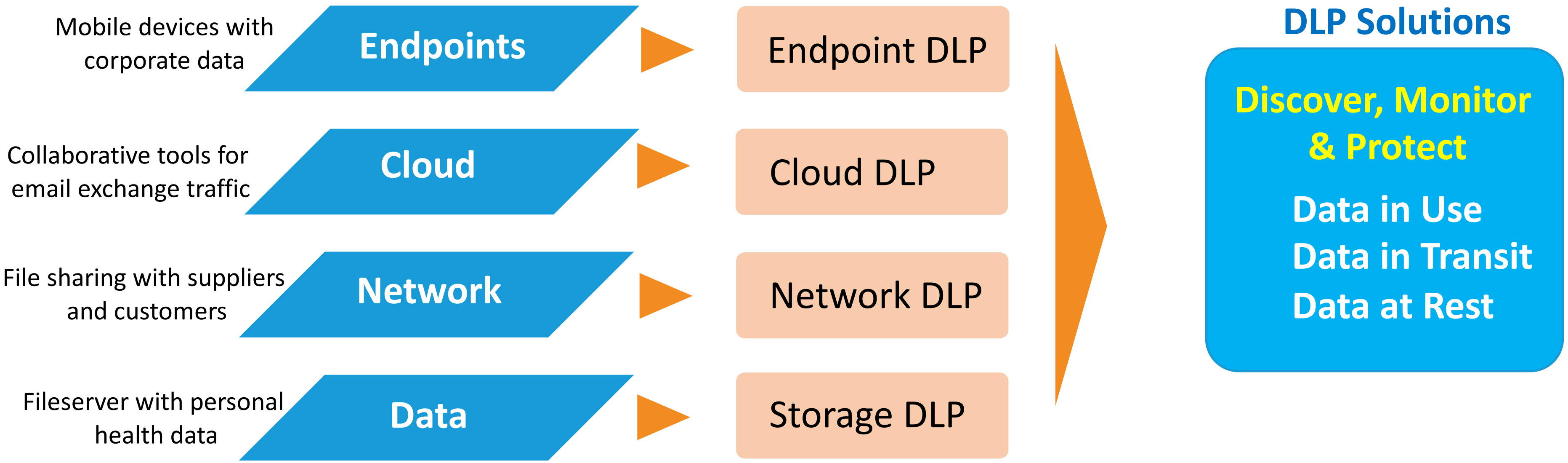
- ✓ Contact & Location information
- ✓ Personal Health Information
- ✓ Financial Identification Number
- ✓ Banking & Payment Information
- ✓ Username & Password

Reasons for Data Loss

- ✓ Software Failure
- ✓ Virus/malware
- ✓ Hardware Failure
- ✓ Human Error
- ✓ Theft/Malicious Employees

Challenges & scenarios of data leakage

Data Loss Prevention



Mobile devices with corporate data

Collaborative tools for email exchange traffic

File sharing with suppliers and customers

Fileserver with personal health data

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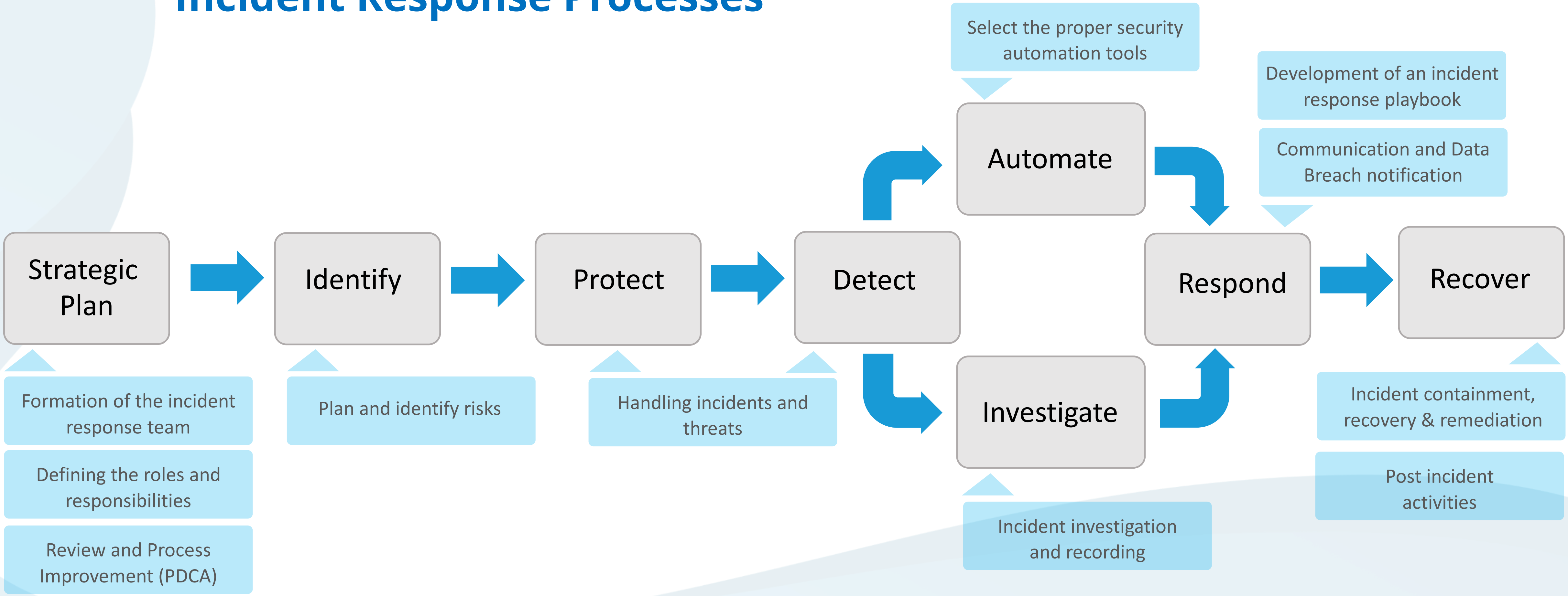
Proposed methodology for data leakage approach

Incident Response Processes



Select the proper security automation tools
Development of an incident response playbook
Communication and Data Breach notification
Automate
Strategic Plan
Identify
Protect
Detect
Respond
Recover
Investigate
Formation of the incident response team
Defining the roles and responsibilities
Review and Process Improvement (PDCA)
Plan and identify risks
Handling incidents and threats
Incident investigation and recording
Incident containment, recovery & remediation
Post incident activities

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Final considerations

Key points

- ✓ Develop a team with diverse abilities (security, privacy, legal, public relations)
- ✓ Proper documentation and chain of custody for the entire incident timeline
- ✓ Use of security automation tools applied to short deadlines for notification
- ✓ Lessons Learned & Continuous Improvement
- ✓ Decision plan for public notification

Thank You for your time

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