

An Investigation of When Japanese Twitter Users Deleted Their Tweets Disclosing Their Personal Information

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our research interest

- communications in SNS
- user behavior analysis
- trust and security in SNS

background

some SNS users willingly disclose their personal information

SNS users

• real name users

• unreal name users

Reliability of real name & unreal name users

Many of us think that personal information disclosed by

real name usersunreal name usersunreliable





An example: a SNS user, Rina, disclosed her personal information

Many of us do not think Rina (or unreal name users) disclosed her personal info. honestly

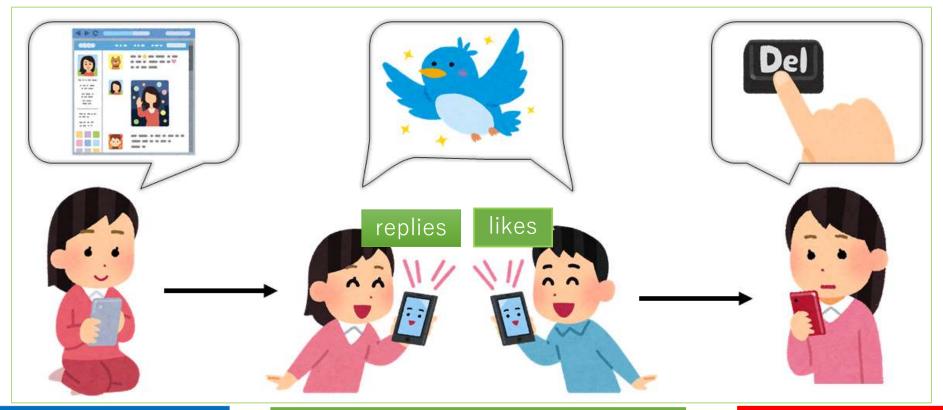
[reason]
no merit for her to disclose
her personal info. honestly

Our research result in HUSO 2020

many unreal name users disclosed their personal info. honestly.

Watanabe, Nishimura, Chikuki, Nakajima, and Okada: An Investigation of Twitter Users Who Disclosed Their Personal Profile Items in Their Tweets Honestly, IARIA HUSO 2020 (2020).

How they disclosed their personal info.



promising to disclose his/her personal info.

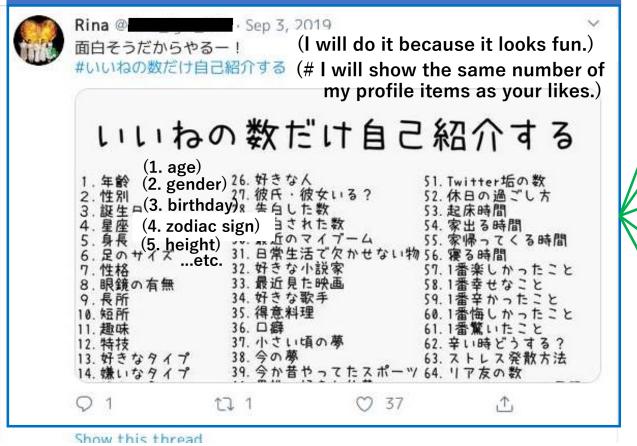
communication with his/her audiences (by using replies & likes)

deleting his/her tweets disclosing his/her info.

They submitted the same # of replies disclosing their personal info. as likes to their tweets

Example Rina's self-disclosing tweets

tweets promising to disclose submitters' personal information

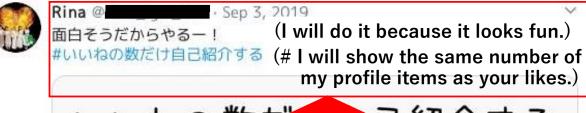


self-replies disclosing submitters' personal info.



Example Rina's self-disclosing tweets

tweets promising to disclose submitters' personal information



いいねの数だ。こ紹介する

Rina played a self-disclosing game

Rina made a promise to disclose the same number of her personal profile items as likes to her tweet. (Sep. 3, 2019)

O 37

self-replies disclosing submitters' personal info.



Rina submitted 35 replies on Sep. 3-9, 2019

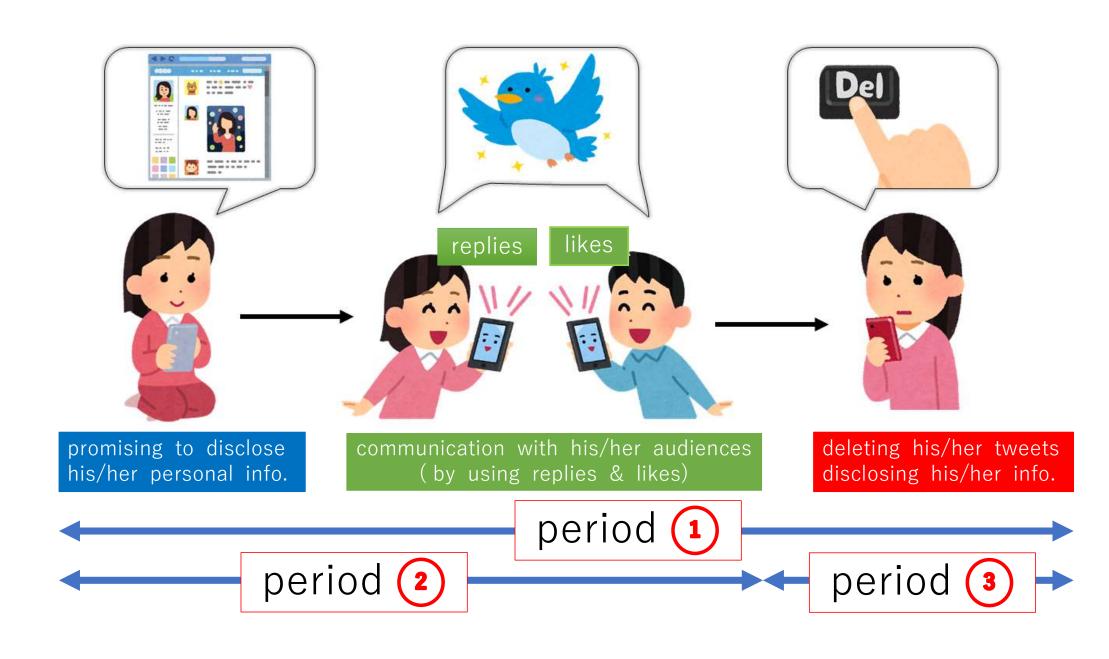
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Our research points in HUSO 2021

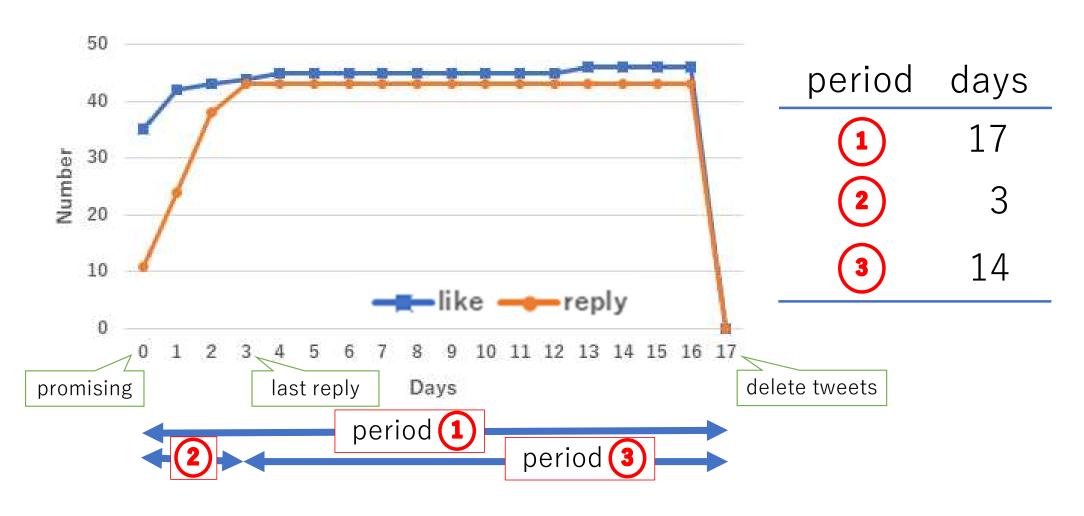
when & how unreal name users submitted & deleted their tweets disclosing their personal information

We investigate periods from

- 1 promising to deleting tweets
- promising to submitting last replies (the end of communication)
- 3 submitting last replies to deleting tweets



Example The change of likes and replies to a tweet promising to disclose personal information

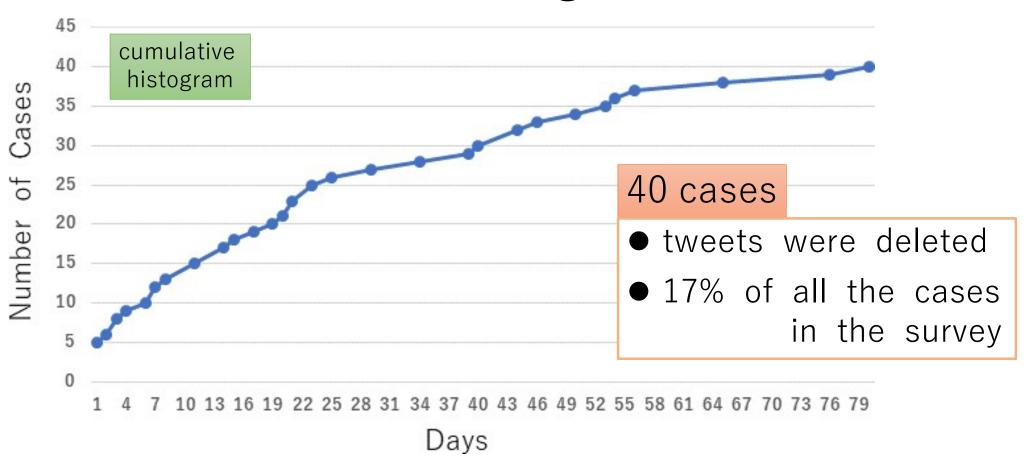


Our survey

- 233 Japanese tweets promising to disclose submitters' personal information.
- from October 3, 2020 to January 7, 2021.
- tweets were surveyed once a day at midnight.
- the surveyed cases were collected by twport (https://twport.com).

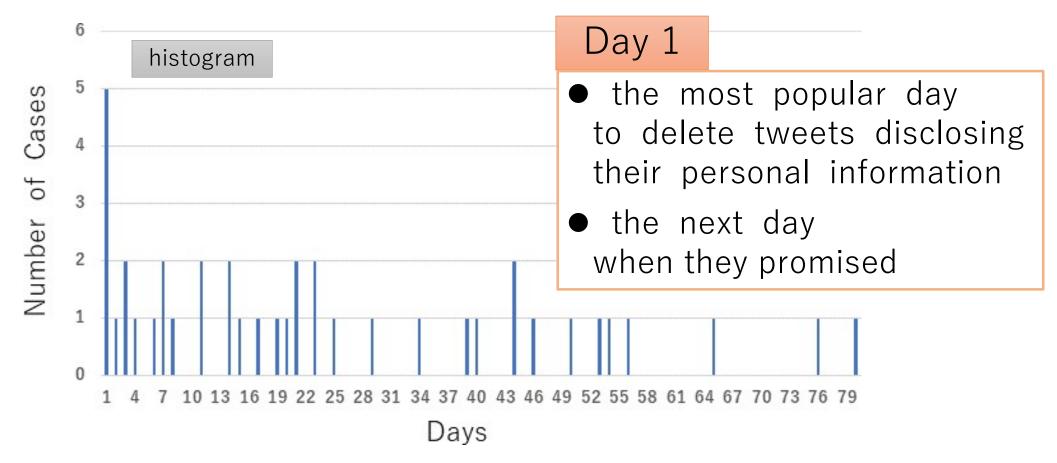
period (1)

from promising to deleting tweets



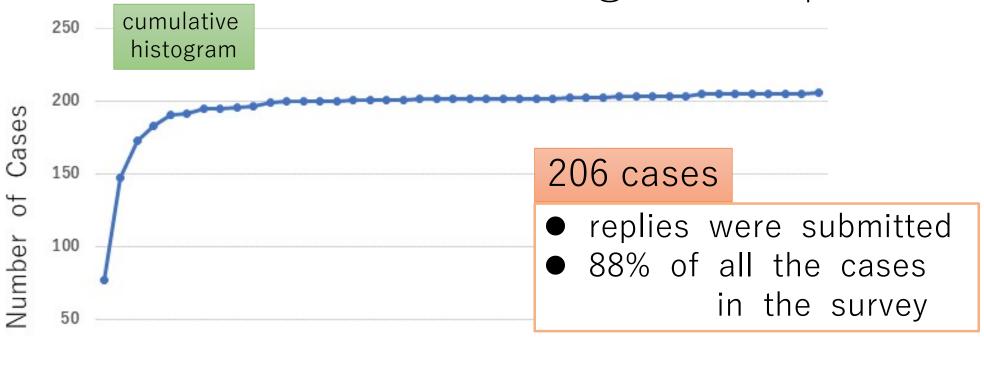
period 1

from promising to deleting tweets



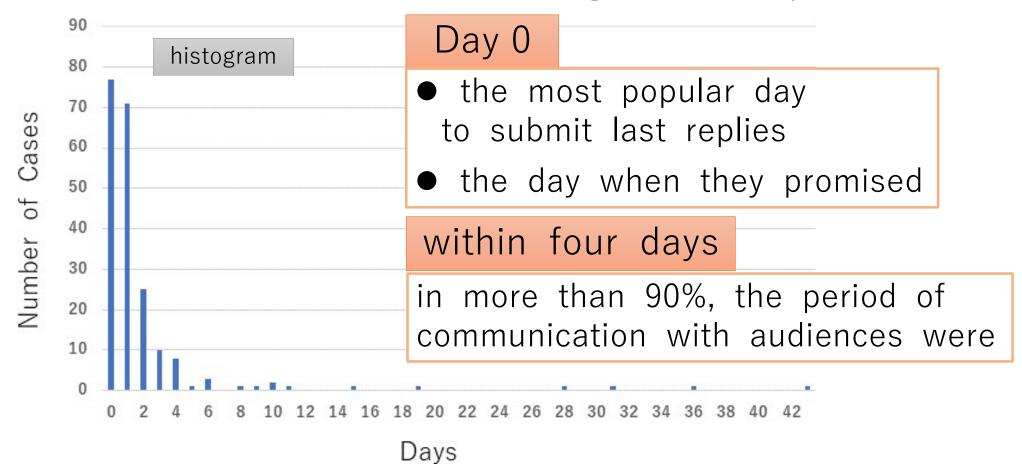
period (2)

from promising to submitting last replies



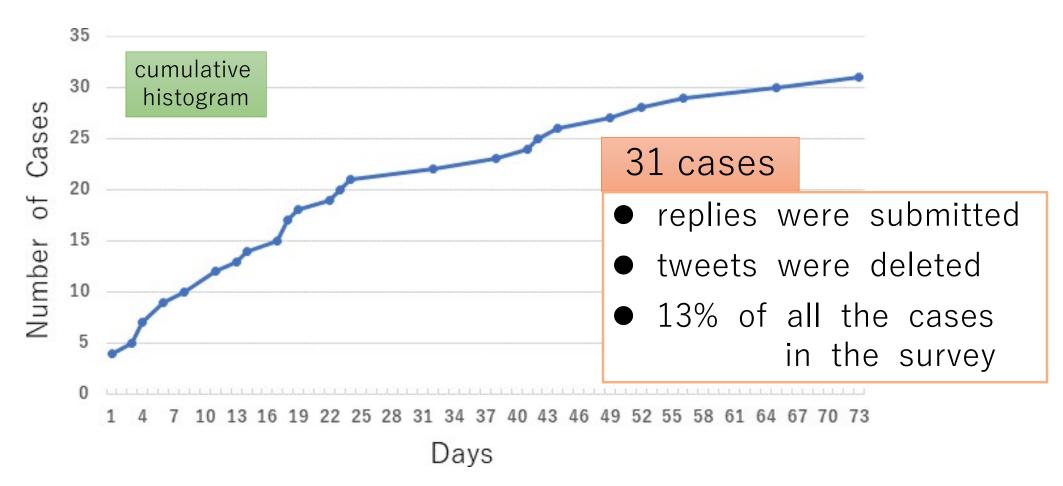
period (2)

from promising to submitting last replies



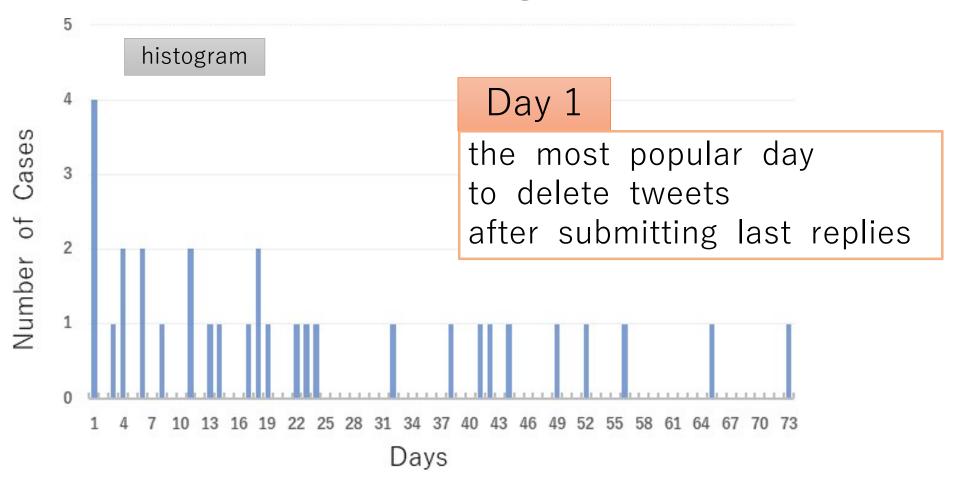
period 3

from submitting last replies to deleting tweets



period 3

from submitting last replies to deleting tweets



conclusion

- 18% of all the cases were deleted in our three-month survey.
- the most popular day to delete tweets disclosing submitters' personal information was the next day when they promised to do so.
- In more than 90% of the surveyed cases, they interacted with audiences within four days.

future works

We intend to

- survey tweets many times in a day because we do not want to miss tweets submitted on the day when submitters deleted them.
- investigate tweets in languages other than Japanese.