

## Call for Contributions

### Note: Onsite and Online Options

In order to accommodate a large number of situations, we are offering the option for either physical presence or virtual participation. We would be delighted if all authors manage to attend in person, but are aware that special circumstances are best handled by having flexible options.

1. **Inform the Chair:** with the Title of your Contribution

2. **Submission URL:**

<https://www.iariasubmit.org/conferences/submit/newcontribution.php?event=eKNOW+2020+Special>

Please select Track Preference as **KMI-eGov**

Special track

## KMI-eGov: Knowledge Management and Innovation in e-Government

### Chair and Coordinator

Dr Maria José Sousa, ISCTE - Instituto Universitário de Lisboa, Portugal

[maria.jose.sousa@ISCTE-IUL.pt](mailto:maria.jose.sousa@ISCTE-IUL.pt)

along with

eKNOW 2020, The Twelfth International Conference on Information, Process, and Knowledge Management

<https://www.aria.org/conferences2020/eKNOW20.html>

November 21 - 25, 2020 - Valencia, Spain

This special track has the goal to discuss academic research and practical findings on all aspects of knowledge management and innovation in e-government. It will provide a global forum for the investigation and reporting of diverse issues that affect public organisations and also the citizens.

Knowledge management (KM) is increasingly being recognized in the public sector and in relation with e-government implementations. Governments and public organizations deal with information and knowledge on a large scale, citizen data, businesses, society, the markets, the environment, regulations, policies, and others.

Original research contributions are solicited, which focus on knowledge management and innovation in e-government and authors are invited to contribute with research papers, case studies and demonstrations that present original scientific results, methodological aspects, concepts, and approaches in the multidisciplinary field of knowledge management.

### Topics include, but not limited to:

- KM Concepts and Methodologies
- Strategies to Implement KM in the Public Sector
- Knowledge Ontologies and Structuring Concepts for Public Administration
- Technologies for KM Support in Public Administrations
- KM Support for Democratic Processes and Citizen Participation
- Local E-government
- KM Practices in Public Administrations and Case Studies

### Contribution Types

- Regular papers [in the proceedings, digital library]
- Short papers (work in progress) [in the proceedings, digital library]
- Posters: two pages [in the proceedings, digital library]
- Posters: slide only [slide-deck posted on [www.iaia.org](http://www.iaia.org)]
- Presentations: slide only [slide-deck posted on [www.iaia.org](http://www.iaia.org)]
- Demos: two pages [posted on [www.iaia.org](http://www.iaia.org)]

### **Important Datelines**

- Inform the Chair: As soon as you decide to contribute

Submission: September 21

Notification: October 11

Registration: October 21

Camera-ready: October 21

*Note: The submission deadline is somewhat flexible, providing arrangements are made ahead of time with the chair.*

### **Paper Format**

- See: <http://www.iaia.org/format.html>

- Before submission, please check and comply with the editorial rules:

<http://www.iaia.org/editorialrules.html>

### **Publications**

- Extended versions of selected papers will be published in IARIA Journals: <http://www.iaiajournals.org>
- Print proceedings will be available via Curran Associates, Inc.: <http://www.proceedings.com/9769.html>
- Articles will be archived in the free access ThinkMind Digital Library: <http://www.thinkmind.org>

### **Paper Submission**

<https://www.iaiasubmit.org/conferences/submit/newcontribution.php?event=eKNOW+2020+Special>

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### **Registration**

- Each accepted paper needs at least one full registration, before the camera-ready manuscript can be included in the proceedings.

- Registration fees are available at <http://www.iaia.org/registration.html>

### **Contact**

Chair:

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