# **Risks and Challenges in Digitisation**

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# 1 Digitisation

- Digital Skills
- Infrastructure and Equipment
- Innovation and Digital Transformation
- Society in Digital Change
- Modern State
- The Verdict and Expectations

## 2 Risks and Challenges

- Energy and Resources
- Recycling of Electronic Waste
- Society, Education and Employment
- Privacy
- Security

## 3 Conclusion



### Digitisation

Digitisation is the transformation from analog to digital or digital representation of a physical item with the goal to digitise and automate processes or workflows.

### Digitalisation

Digitalisation means the use of digital technologies and of data in order to create revenue, improve business, replace/transform business processes and create an environment for digital business, whereby digital information is at the core.

### **Digital Transformation**

Digital Transformation is the novel use of digital technology to solve traditional problems. These digital solutions enable inherently new types of innovation and creativity, rather than simply enhance and support traditional methods.

Source:

https://www.i-scoop.eu/digitization-digitalization-digital-transformation-disruption https://en.wikipedia.org/wiki/Digital\_transformation





Source: The Federal Government, "The Digital Strategy of the German Government"





The German government wants everybody to be able to make use of the opportunities afforded by digitalisation. They are to play an active and self-reliant part in shaping digital change and are to be enabled to deal responsibly with the risks involved. To this end more services are to be made available across the boards and the **education system is to be geared even more to digital technology in everyday life**, to the **digital working** and economic world and to the **digital knowledge society**.

Source: The Federal Government, "The Digital Strategy of the German Government"



Teacher creates handwriting exercises, storytelling or exercises to support a more fluent writing style

### Scientific Goals:

- Statistical analysis of writing speed, angle pressure
- Longterm goal: Digital support system for diagnosis and treatment of reading/writing disabilities

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5. Schreibe folgenden Text ab!

Vor 4000 Jahren errichteten die Ägypter große Pyramiden und riesige Tempelanlagen aus Stein. Auf Schiffen und Baumstämmen wurden sie unter großer Mühe zum Bauplatz gebracht.

Ungefähr 2000 Jahre später bauten die Griechen und Römer Tempel, Schwimmbäder und Häuser mit wunderschönen Marmorsäulen. Die Dächer bestanden aus festen wasserdichten Dachziegeln.

br/mo Johren emicheter die Agupter große Privamider und Tendlarlagen aus Ski nsia Schiller und Banstonne wurden sieunter arober Mühre zun Baushatz geborch Unelahr 2000 Tahre soute bouten ariechen und Piner Tennal Schuinnleader und History mit underschörer- Mymansäulen.

Contact: Prof. Dr. Gerald Pirkl, OTH Amberg-Weiden, Email: g.pirkl@oth-aw.de

# Mixed Reality as Support Systems in Education and Training





## Medical Training – Basic CPR

(Cardiopulmonary resuscitation) training for nurses using smartwatch or mixed reality systems (Hololens)



Contact: Prof. Dr. Gerald Pirkl, OTH Amberg-Weiden, Email: g.pirkl@oth-aw.de

4

Gather deeper insights in physical experiments: how does a resistor influence voltage and current (Ohm's law)?





Effective infrastructure is the lifeblood of our society, particularly digital networks. Without them the people, private companies and public authorities will not be able to use the advantages of digital change – and they are needed in urban and in rural areas. The aim is for everyone to have a connection – everywhere at all times. The special importance and the vulnerability of digital infrastructure calls for security and special protection.

Source: The Federal Government, "The Digital Strategy of the German Government"



#### Sources:

Ookla Speedtest, December 2017. Notes: Figures represent average download speeds. We are Social and Hootsuite, "Digital in 2018", published on Jan 29, 2018.





**Global Consumer Internet Traffic** 





Source: Cisco VNI, 2018.





Innovation & Digital Transformation The force to shape change and create something new is a precondition for underpinning **sustainable prosperity and social cohesion** in Germany, Europe and the world in the long-term. The German government aims to ensure that **technology and innovations are in line with the legal framework** and the values of Germany and Europe. We want to become better at taking excellent technical research and using it to make and market excellent technological products in Germany and in Europe, and to **set international standards** with these.

Source: The Federal Government, "The Digital Strategy of the German Government"





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Source: https://industrie.de/top/6637/, Image created by IFF Meisterschule.



# The Internet of Things: making the most of the Second Digital Revolution

A report by the UK Government Chief Scientific Adviser



Source: The Government Office for Science, December 2014.

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# Kochbot





Source:	Jan Kleinert, "Cebit 2014: App steuert Küchengeräte", Linux Magazin, 2014-03-14.
Further information:	EBRU TV – Folge 46: Youtube Video (German) mobilegeeks.de, "Kochbot - Cooking App & Automated Kitchen": Youtube Video (English)
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# **Autonomous Driving**





Contact: Prof. Dr. Alfred Höß, OTH Amberg-Weiden, Email: a.hoess@oth-aw.de











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Society in Digital Change **Digitalisation needs values**. **People must be at the heart of all of the government's considerations** and projects – even in the digital era. Whether people are open to digitalisation, or have concerns and fears, or whether they have to date been entirely indifferent to the digital world: **digital transformation is to improve the lives of the people**. The government aims to bring the country together and move it forward, safely and securely.

Source: The Federal Government, "The Digital Strategy of the German Government"





Sources; Population: United Nations; US Census Bureau; Internet: Internet Worldstats; ITU; Eurostat; InternetLiveStats; CIA World Factbook; Mideastmedia.org; Facebook; Government officials; Regulatory Authorities; Reputable Media. Social Media and Mobile Social Media: Facebook, Tencent, Vkontakte, Kakao, Naver, Ding, Techrasa, Similarweb, Kepios Analysis. Mobile: GSMA Intelligence; Google; Ericsson; Kepios Analysis. Note: Penetration figures are for total population (all ages). We are Social and Hootsuite, "Digital in 2018", published on Jan 29, 2018.

loons (LTR): people by Untashable from the Noun Project, Globe by il Capitano from the Noun Project, chat by cathy moser from the Noun Project, Smartphone by Guilhem from the Noun Project, chat by Benny Forsberg from the Noun Project, CC BY 3.0





Sources:

Facebook, Tencent, Vkontakte, Kakao, Naver, Ding, Techrasa, Similarweb, Kepios Analysis. We are Social and Hootsuite, "Digital in 2018", published on Jan 29, 2018.





### Authorities should make people and company's lives easier not more

**complicated**. That is why the German government wants to make dialogue with the authorities, and requests for **services simple and secure for everyone**. To this end, by the end of 2022, all of the services offered by authorities will be offered online.

Source: The Federal Government, "The Digital Strategy of the German Government"



- 1. Connectivity building world-class digital infrastructure for the UK
- 2. Digital skills and inclusion giving everyone access to the digital skills they need
- 3. The digital sectors making the UK the best place to start and grow a digital business
- 4. The wider economy helping every British business become a digital business
- 5. A safe and secure cyberspace making the UK the safest place in the world to live and work online
- 6. **Digital government** maintaining the UK government as a world leader in serving its citizens online
- 7. Data unlocking the power of data in the UK economy and improving public confidence in its use

Source: Department for Digital, Culture, Media & Sport and The Rt Hon Karen Bradley MP, "UK Digital Strategy"





Source: https://www.smmt.co.uk/reports/the-digitalisation-of-the-uk-automotive-industry/



	more advantages	more disadvantages	both
Total	45%	8%	46 %
Men	49 %	8 %	41 %
Women	41 %	8 %	50 %
18 to 29 years	67 %	5%	29 %
30 to 44 years	51 %	5%	43 %
45 to 59 years	37 %	6 %	55 %
60 years and older	37 %	12 %	48 %
General secondary school	33 %	8 %	56 %
Intermediate secondary school	46 %	9 %	44 %
High school or university	55%	7 %	38%

Source: forsa Politik- und Sozialforschung GmbH, "Digitalisierung in Deutschland", p. 4, 2018-07-27.

# Can Digital Technology Make the World a Better Place?





Based on a survey of 20,000 people from 10 countries conducted in the summer of 2017.

Source: www.statista.com, Dentsu Aegis Network



	Percentage of the population that believes that new technologies offer more opportunities than risks																																				
80%	% 6.2	76 %	74%	74%	72 %	71%	20 %	68%	68%	66%	65%	62 %	61%	61%	80%	58 %	58 %	58 %	58 %	57 %	57%	57 %	56%	54 %	54 %	53 %	52 %	49 %	48%	48 %	46 %	44 %	43%	41 %	41 %	38%	37 %
Nigeria	India	UAE	Morocco	Philippines	Kenya	Indonesia	Turkey	Argentina	Thailand	South Africa	Saudi Arabia	Singapore	Malaysia	Vietnam	Ireland	Australia	Brazil	China	Sweden	Mexico	Spain	Taiwan	New Zealand	N	NSA	Italy	Portugal	Netherlands	Canada	Russia	Hong Kong	Japan	South Korea	France	Poland	Belgium	Germany

Sources:

Google Consumer Barometer, January 2018. We are Social and Hootsuite, "Digital in 2018", published on Jan 29, 2018.





### Data:

Life satisfaction index – S. Lange and T. Santarius, "Smarte grüne Welt? Digitalisierung zwischen Überwachung, Konsum und Nachhaltigkeit", p. 138, Oekom, Munich, 2018. GDP per capita – Federal Statistical Office of Germany (Statistisches Bundesamt)





**Global Consumer Internet Traffic** 





Global M2M Traffic Growth





Source: Cisco VNI, 2018.





Figure adapted from S. Lange and T. Santarius, "Smarte grüne Welt? Digitalisierung zwischen Überwachung, Konsum und Nachhaltigkeit", p. 69, Oekom, Munich, 2018.

# CT Electricity Expected Case Scenario





### Data:

A. S. G. Andrae and T. Edler, "On Global Electricity Usage of Communication Technology: Trends to 2030". Challenges 2015, 6, 117-157.





Source: Tilman Santarius, "Runter von der Überholspur", tagesspiegel.de, 2018-05-14.

Periodic table of elements created by Siyavula Education, Flickr, CC BY 2.0

# **Electronic Waste**





Images (LTR): George Hotelling, Wikimedia Commons, CC BY-SA 2.0; Ondřej Martin Mach, Wikimedia Commons, CC BY-SA 3.0; BRS MEAS, Flickr, CC BY-NC-SA 2.0; pxhere.com, CC Public Domain

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#### Living at the Expense of the Next Generations





- Energy???
- Use of digitisation technologies to achieve sustainability
- Modular design of devices
- Circular economy for recyclable materials
- Ecological mining and production techniques
- Fair trade and participation

Fairphone 2 (top): Created by Fairphone, Wikimedia Commons, CC BY-SA 2.0 Shift 6m (bottom): Created by Joschka Althoff, Wikimedia Commons, CC BY-SA 4.0







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Find the solutions of the following equation:

$$x^2-x-2=0.$$

 $\Box x = 1$ 

- $\Box x = -1$
- $\Box x = 2$
- $\Box x = 5$

□ There are no real solutions for this quadratic equation.





There is no royal way to knowledge!





#### Data: Brian Keeley, "Income Inequality. The Gap between Rich and Poor", OECD Insights, OECD Publishing, Paris, 2015.

#### Probability of Computerisation





C. F. Frey and M. A. Osborne, "The Future of Employment: How Susceptible are Jobs to Computerisation?", p. 41, University of Oxford, 2013.







Sources: Federal Commissioner for the Records of the State Security Service of the former German Democratic Republic, BStU, MfS, HAIII, Fo, Nr. 313, Bild 4 and BStU, MfS, HAIII, Fo, Nr. 313, Bild 78.

### Surveillance ... today...







#### ... and many more!



### Sacrifice Privacy for Money?



"We also need to start a social debate about data being the resource of the future and that the principle of data economy, which was once imposed by the Federal Constitutional Court, no longer meets the demands of today's businesses. Data must be processed to new products. Those, who don't participate in this type of business, will not be able to create new jobs of the future."

Source and original statement (German): Dietmar Neuerer, "Datensparsamkeit gefährdet unseren Wohlstand", handelsblatt.com, 2016-11-02.

Photo by Sandro Halank, Wikimedia Commons, CC BY-SA 3.0





Source: James Griffiths, "Theresa May: UK will change human rights laws if needed for terror fight", CNN, 2017-06-07.

Photo by UK Home Office, Wikimedia Commons, CC BY-SA 2.0

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#### You should have the right:

- To have access to and knowledge of all collection and uses of personal data by companies;
- (2) To opt-in consent to the collection of personal data by any party and to the sharing of personal data with a third party;
- (3) Where context appropriate and with a fair process, to obtain, correct, or delete personal data controlled by any company and to have those requests honored by third parties;
- (9) Not to be unfairly discriminated against or exploited based on your personal data; and
- (10) To have an entity that collects your personal data have reasonable business practices and accountability to protect your privacy.



Congressman **Ro Khanna** California's 17th Congressional District

Source: https://khanna.house.gov/media/press-releases/release-rep-khanna-releases-internet-bill-rights-principles-endorsed-sir-tim

. . .



- Article 1 Human dignity shall remain inviolable in the digital age. Human dignity must be respected and safeguarded. No technological development may be allowed to encroach upon it.
- Article 2 Every person has the right to freedom of information and communication. This includes the personal right not to know.

. . .

Article 7 (1) Every person has the right to the protection of his or her data and the right to privacy.

(5) Every person has the right to a home life free from surveillance.

(6) Every person has the right to take suitable measures to protect his or her data and communications from third-party access.

(7) There may be no acts of unjustified and unauthorized surveillance.

Further information: https://digitalcharta.eu/



2019: 2018:		•	1	Business interruption
2019: 2018:			2	Cyber incidents
2019: 2018:			3	Natural catastrophes
2019: 2018:			4	Changes in legislation and regulation
2019: 2018:		▼	5	Market developments
2019: 2018:			6	Fire, explosion
2019: 2018:			7	New technologies
2019: 2018:			8	Climate change/increasing volatility of weather
2019: 2018:		▼	9	Loss of reputation or brand value
2019: NEW	9%		10	Shortage of skilled workforce

Source: Allianz Risk Barometer, Top Business Risks for 2019.

#### **Programmable Logic Controllers**







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#### Smart Homes in the Real World Snapshot (10th August 2017)









#### Smart Homes in the Real World Bad Configuration







## admin password not set, automatic login

Benutzername	Kennwort	Button für Anmeldung	Berechtigung	E-Mail	Telefonnummer	Automatisches Anmelden	Aktion
Admin	nicht gesetzt		Administrator			aktiv	Bearbeiten
Katrin	nicht gesetzt		Benutzer	-			Bearbeiten Löschen

personal details









#### Smart Homes in the Real World Lab Setup







BidCoS = Bidirectional Communication Standard



Further reading: http://www.uni-saarland.de/fileadmin/user\_upload/Professoren/fr11\_ProfSorge/Paper-Downloads/WiSec-2014.pdf





Further details: https://blog.ploetzli.ch/2015/on-the-security-of-aes-[...]/
https://git.zerfleddert.de/hmcfgusb/AES/



## Technology is great!! (I know.)

# There needs to be more than just technology to tackle these risks and challenges!



# The future depends on what we do in the present.



Mahatma Gandhi



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