



eTELEMED Expert Panel

Impact of Virtual Care on Patient Equity and Digital Health Literacy

eTELEMED
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Panellist Position

How has the rapid rise in use of virtual care technologies during the COVID-19 pandemic impacted equity in access to care in Canada?

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- eHealth-as-a-Service (eHaaS)
- Focus on self-managing patients
- Sociological, sociotechnical and multi-disciplinary perspectives on eTELEMED practices
- Challenges of large-scale, cost-effective eHealth systems

→ How has use of virtual care grown since the start of the pandemic?

→ How have the gains in access to digital health tools been distributed across equity stratifiers in Canada?

→ How can virtual care improve equitable access to health care?

