



eTELEMED Expert Panel

Impact of Virtual Care on Patient Equity and Digital Health Literacy

eTELEMED
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Moderator

Expert Panel: Better Health Outcomes through Digital Health Literacy and Health Equity ?

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- eHealth-as-a-Service (eHaaS)
- Focus on self-managing patients
- Sociological, sociotechnical and multi-disciplinary perspectives on eTELEMED practices
- Challenges of large-scale, cost-effective eHealth systems

→ What is the connection between equity in digital health access and digital health literacy?

→ How do we identify populations who need more support to access and use digital health tools?

→ How do we ensure we're providing the right supports for different groups (i.e., seniors, newcomers, different lived experiences)?

