# A Prototype of Smart Navigation Service (*idea contribution*)

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# About Me

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#### Introduction

- Before a trip, travelers may arrange tourist destinations, plan a travel route, book a hotel accommodation, and reserve a restaurant through different online services
- During the trip, travelers can use smart devices to search for corresponding travel information preserved in different services





#### Introduction

• Travelers need to manually perform several tasks through different services to achieve their purposes in the trip

#### • The scattering of travel information

 Information associated with the trip could exist in several services, including online calendar, note applications, booking services, and mail services

#### • The lack of personalized guidance

 Based on information (e.g., destination, transportation, and reservation) preserved in the travel plan and the travel context of travelers (e.g., date, time, and location), corresponding navigation could be identified and provided proactively

## Introduction

- A smart navigation service is proposed to provide timely and personalized navigation for travelers
  - Derive a comprehensive travel plan based on travel information from different services
  - Collect travel context of travelers and identify the purpose based on derived travel plan
  - Collect information about transportation or emergency events continuously
  - Provide personalized navigation information for travelers proactively





- Acquire travel context (e.g., date, time, and location) and transmit the information to the travel navigation cloud continuously
- Display corresponding navigation information provided by travel navigation cloud



- Construct a comprehensive travel plan based on information preserved in online services
- Collect travel context of travelers and identify the purpose based on the travel plan
- Collect information from transportation services and news services continuously
- Identify and provide navigation information for travelers proactively



- Travelers can arrange their travel plans through various online services nowadays
- Under the authorization of travelers, the travel navigation cloud acquires, analyzes, and identifies a comprehensive travel plan of travelers for proactive navigation during the trip



- Information of airport, rail service, ferry service, bus, and so on will be retrieved by the travel navigation cloud through APIs provided by service providers or government open data
- Based on derived travel plan, identified travel context, and the transportation, proactive navigation can be provided for travelers for better travel experience



- The travel navigation cloud retrieves news from different news services or social networks
- Based on transportation information and emergency information, the travel navigation cloud can identify and provide alternative travel choices for travelers to avoid emergency situations

#### Case Study

通三 29	週四 30	週 <u>五</u> 31	週六 8月1日	週日 2
δ	6	7	8	5
12	13	14	15	16
19	20	21	22	23
• 下午4:50 Fly to Tokyo (Cl9902)	Tokyo sightseeing	Travel to Nagoya	Travel to Kyoto	• 下午7:35 Fly to Taiwan (CI9915)

#### The upcoming 3 travel events

2020-08-20 Shizuoka (S 2020-08-20/JJ Shizuoka/NNP) 2020-08-21 Nagoya (S 2020-08-21/JJ Nagoya/NNP) 2020-08-22 Kyoto (S 2020-08-22/JJ Kyoto/NNP)

#### Travel navigation

Train 717 Departure Time: 10:27 Arrival Time: 11:52



- 1. A traveler arranges a list of cities (i.e., Tokyo, Nagoya, and Kyoto) on a journey and puts the information in online calendar
- 2. In a specific day during the trip, the traveler arrives at the train station of the city (i.e., Tokyo)
- Through the travel context acquired by the smart device and the travel plan (destination city) retrieved from online calendar, the travel navigation cloud identifies the current travel status and the purpose of the traveler (i.e., travel to Nagoya)
- 4. Based on the identified purpose of the traveler and the transportation information retrieved from the government open data, train number, departure time, and arrival time of appropriate train can be identified and provided by the smart navigation service

## Conclusion

- A smart navigation service is proposed in this work to provide timely and personalized navigation for travelers
  - Based on travel planning and travel context of travelers, the smart navigation service identifies the purpose of travelers, and provides corresponding navigation through the information retrieved from transportation services or news services proactively
- Future work includes the integration of more online services, transportation services, and news services for comprehensive navigation for travelers





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