#### BIAS – A LURKING DANGER THAT CAN CONVERT ALGORITHMIC SYSTEMS INTO DISCRIMINATORY ENTITIES



#### TOWARDS A FRAMEWORK FOR BIAS IDENTIFICATION AND MITIGATION



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## CONCERNS

## FACEBOOK AUTOMATIC TRANSLATION

Choosing wrong
translation for a user post
leading to the Israeli
police interrogating the
affected user (Cossins, 2018)

#### COMPAS

2016

201

Incorrectly judging black defendants more likely to be at higher risk of recidivism while incorrectly judging white defendants more likely as low risk (Larson, Mattu, Kirchner, & Angwin, 2016)

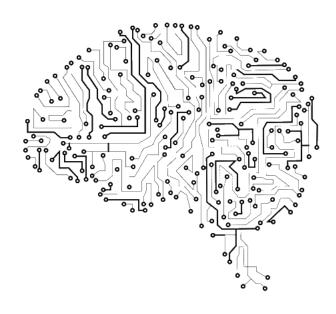
#### PREDPOL

Targeting a criminal minority unfairly by leading the police to a particular neighborhood (Cossins, 2018)

#### GOOGLE IMAGE RECOGNITION

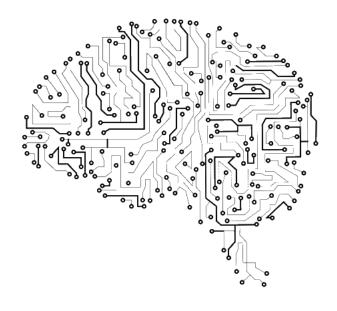
A software engineer reported that his black friends were classified as "gorillas" (Vincent, 2018)

# **BIAS** IN ALGORITHMIC SYSTEMS



# UNFAIR

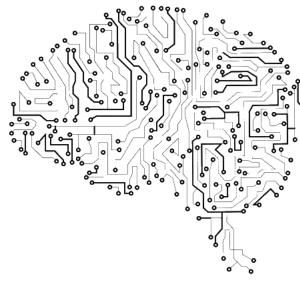
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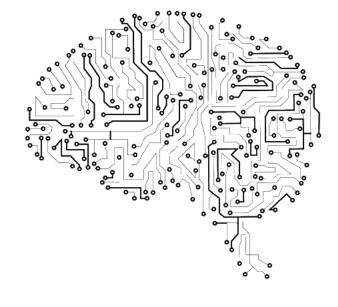
PERSONAL OPINION

# TERMINOLOGY BIAS IN ALGORITHMIC SYSTEMS

# INCORRECTNESS

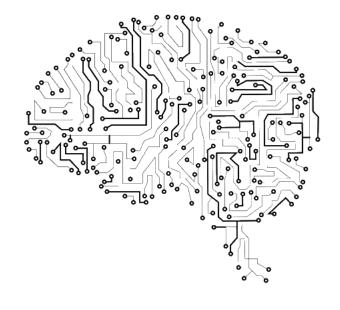


### **RESEARCH QUESTIONS**



- WHAT IS EXPECTED OF AI-SYSTEMS IN RELATION TO HOW HUMANS MAKE DECISIONS?
- HOW IS BIAS THAT AFFECTS HUMAN BEHAVIOUR AND DECISIONS ALSO PRESENT IN ALGORITHMIC SYSTEMS?
- HOW CAN BIAS IN ALGORITHMIC SYSTEMS BE IDENTIFIED?
- WHAT MEASUREMENTS CAN BE TAKEN TO MITIGATE BIAS IN ALGORITHMIC SYSTEMS?

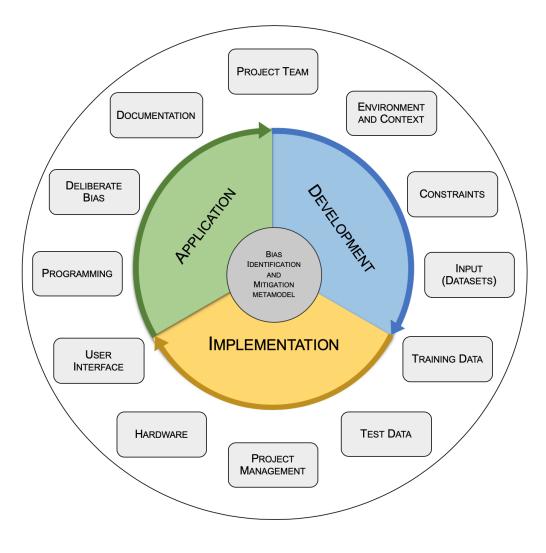
### **RESEARCH DESIGN**



- Extensive and Systematic Literature Research
- Identifying Key Aspects concerning Identification and Mitigation of Bias in (machine learning) Algorithms
- Development of a Framework, useful in project context
- Validation based on Literature
- Validation in real project context

#### FRAMEWORK

Element	Description/Comments	Yes	No
Project Team			
All project members have had ethical training	Members have a confirmation that they have completed courses or workshops or similar The minimum requirements to consider this element as fulfilled must be defined in the company		
The project team is a cross-functional team, including diversity in ethnicity, gender, culture, education, age and socioeconomic status	The inputs of the same number of men and women, of young and old etc. are included		



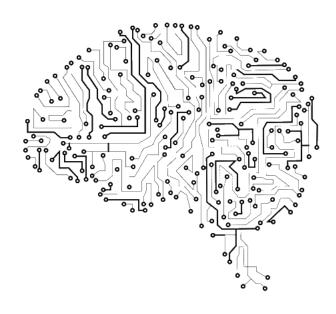




## PROJECT TEAM

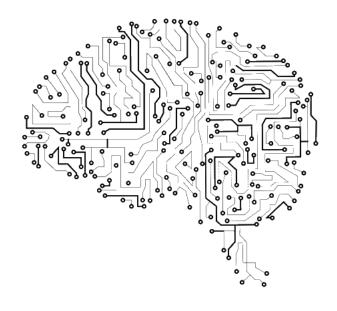
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The project team has representatives from the public as well as the private sector	Exclusions need to be avoided		

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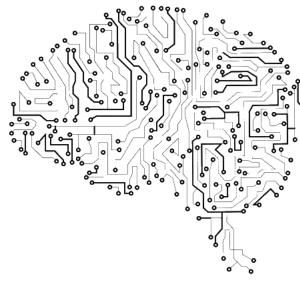
# **BIAS** IN ALGORITHMIC SYSTEMS



PERSONAL OPINION

# TERMINOLOGY BIAS IN ALGORITHMIC SYSTEMS

# INCORRECTNESS



## USER INTERFACE

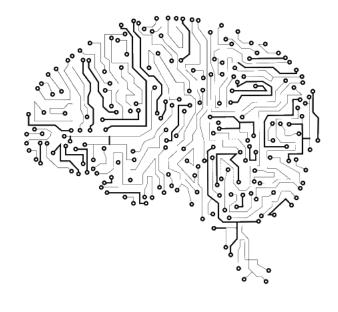
Element	Description/Comments	Yes	No	
User Interface	User Interface			
Visual aspects are determined appropriately	<b>Text</b> : the font-style, font-size, font-colour and placement are justified and reflect the intention of the system's functionality			
	Forms /elements: (e.g. boxes containing text or graphics): colour, size and placements are justified and reflect the intention of the system's functionality			
Does visual result representation (alphabetically or random) make any difference (user always choses the results displayed first?)	-			
Is a translation of data/information necessary?	How does the chosen language influence the user's perception and interpretation in differet contexts and circumstances?			
Do the information and results become distorted through the aplicatoin of translation?	How is the translation interpreted by the end user?			

## PROJECT MANAGEMENT

Project Management	
Project management process includes	- Stakeholder analysis is adjusted for disadvantaged group
methods that focus on bias issues	identification in worst case
Risks concerning bias are assessed and	- Risk analysis is adjusted for additional focus on bias and worst-
known to each team member	case scenarios provoking to bias
Critical thinking is promoted and de-	<ul> <li>How would changes to a data point affect the model's predic-</li> </ul>
manded at every stage of the system	tion?
creation process	- Does it perform differently for various groups? For example,
	historically marginalised people?
	- How diverse is the dataset I am testing my model on?
	- Is the system context the one the system was intended to?
	- Can the outcome/result/system recommendation be justi-
	fied?
	- How diverse is the dataset I am testing my model on?
	- Does it perform differently for various groups-for example,
	historically marginalized people?
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	tion?
Perspectives are changed continuously	Different points of views ansure identification of hidden as

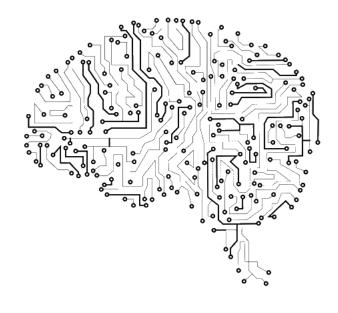
Perspectives are changed continuously \_\_\_ Different points of views ensure identification of hidden as-

#### FAIRNESS



- FAIRNESS HARD TO DEFINE
- FAIRNESS DEPENDS ON THE CONTEXT AND VIEW
- DELIBERATE BIAS

### OUTLOOK



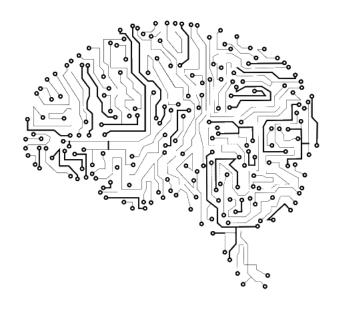
- CONTRIBUTING TO AI-SAFETY
- APPLICATION OF FRAMEWORK IN REAL PROJECT CONTEXT
- ADJUSTMENTS OF FRAMEWORK
   DEPENDING ON CONTEXT

# THANK YOU FOR LISTENING

# QUESTIONS ?



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