Fake News, Social Media, and Bots

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Outline

- Research @ COSMOS?
- Fake News Why and How?
- Bots What and How?
- Methods and Tools
- Looking ahead

Mobilization And Collective Action



Flash Mob in a shopping mall



Saudi Women's Right to **Drive protest**



Autism Awareness Campaign



2011 Arab Spring **Social Movement**







NSF-funded 4-year study (\$750,000) on advancing



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Health Informatics



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Influence Operations



Weaponizing Narratives



ISIS Recruitment Radicalization Propaganda



Anti NATO Propaganda





Anti-West Narrative

Fake News







Several multi-year DoD funded studies totaling worth over \$10 million



Fake News Examples

FAKE NEWS EXAMPLES

Michelle Was Caught Cheating with Eric Holder - OBAMA IS FURIOUS!!! Bill Clinton loses it in interview admits he's a murderer

JUST IN: Sarah Palin Hospitalized After Being Hit By Car BREAKING: Donna Brazille dies in fiery car crash







- Examples of crowdsourcing efforts
 - Stopfake.org
 - Snopes
 - Euvsdisinfo
- Severely limited and easily outnumbered by the vast troll armies

Crowdsourcing Efforts

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Why does it matter?

- Many people trust news that comes from their friends circle on social media channels
 - 34% Americans <u>trust the</u> <u>information</u> they get from social media (Pew Research Center, 2016).
 - 14% Americans consider social media as <u>the most important</u> <u>source of information</u> (the National Bureau of Economic Research (NBER), 2017).



Fake News Factories – The Business Model

- Running a fake-news campaign is cheap:
 - For \$55,000 you could discredit a journalist;
 - For \$200,000 you might instigate a street protest.
 - For \$30 an 800-word fake news article, written by *Chinese* content marketer Xiezuobang
 - For \$621 a video appears in YouTube's main page for two minutes, created by *Russian* firm SMOService
 - For \$25 to have 2,500 Twitter followers all retweet a link for you, using the *English-language* firm **Quick** Follow Now.



Source : Cyber security firm Trend Micro, 2017

Motivation to Study the Blogosphere

- Blogosphere gives citizens the power and freedom to express their opinion, frame narrativesmore effectively than any other social media platform
- Because blogs:
 - Have no characters limit.
 - Have no censorship.
 - And provide digital town halls.



Technorati, 2011

Cross-Media Dissemination



A YouTube channel with several Anti-NATO propaganda videos. The channel is called, "ANTI NATO".



A blog using YouTube video to spread anti-NATO propaganda suggesting NATO's troops obstructing Russian operations in Syria thereby helping ISIS.



A blog using YouTube video to spread anti-NATO propaganda by suggesting NATO is waging war against Syrian refugees.







Data Collection Methodology



Metadata Extraction - Cyber Forensics



Metadata Extraction - Cyber Forensics



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Cross Media Affiliations



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Bridge Bloggers



Models for Influence Assessment



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Tools Developed



Blogtrackers (blogtrackers.host.ualr.edu)



Focal Structures Analysis (focalstructures.net)



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Case Study 1: 2014 Ukraine-Russia Conflict

- Graham W. Phillips is a British journalist and blogger.
- He went to Ukraine to cover the voice of Ukrainians during Euromaidan.
- He reported that Ukrainians are "happy" with the previous pro-Russian government of Ukraine.
- He used Vlogging to cover the events.
- His Vlogs made him an influential blogger & an enemy to the current Ukrainian government so they banned him from entering Ukraine for three years.
- Once he was banned from entering Ukraine he went to Russia instead of going back to England.

How A British Blogger Became An Unlikely Star Of The Ukraine Conflict — And Russia Today

Graham Phillips has become a fixture on Kremlin television and a micro-celebrity on the streets of Ukraine.



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Coordinating Structures in Ukraine-Russia Conflict Blogosphere



- A tiny sample of blog network for Russia-Ukraine conflict.
- Nodes represent blogs and Edges represent link between blogs (out-links).
- The structure with **blue nodes** is identified as a focal/coordinating structure.
- Although RT.COM is the most central node, the triad "Graham Phillips Russian News Agency Voice of Russia " is a more influential coordinating structure for information dissemination.
 SNAM 2016

- Blogs were identified using **TweetTracker**, an online tool developed by Arizona State University, by finding the sites that have been tweeted and retweeted the most during the conflict and have propaganda messages.
- Those sites are manually classified as blogs or non- blogs.
- Blogs are then further subdivided into categories of:
 - Ukraine focused blogs
 - o News blogs
 - Non-Ukraine focused blogs.
- Web Content Extractor, or WCE, is used to crawl through each of the identified sites.
- We obtained 18,000 blog posts from 26 different blog sites.

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Case Study 2: The 2015 Trident Juncture Exercise



AGITPROP - Astroturfing

camp program: TODAY October 11, 2015 EVENT Antimilitarist TO 18 IN CAGLIARI. CONCENTRATION PIAZZA D'ARMI. THE CAMP IS LOCATED IN THE FORMER QUARRY OF MONTE URPINU (NEAR THE URBAN GARDENS) VIA RAFFA GARZIA. For visitors REMAINS THE APPOINTMENT this morning on October 9, UP TO 11 IN PIAZZA DEL CARMINE. Friday, October 9: From 9 to 11 reception in the square of the carmine - the opening of the camp in the former guarry at Monte Urpinu- afternoon initiatives in the city '21.00 dinner - Assembly of the camp Saturday, October 10 18:00 meeting on the prospects for anti-militarist struggle and against the trident juncture - PRESENTATION oF THE NEW CALENDAR oF EXERCISES IN SARDINIA following dinner Sunday, October 11 Morning conclusive Assembly Afternoon parade The program potra 'vary due to weather issues, because of the cops or contingency, PORT TENT, SLEEPING BAG, FLAT AND SERVERS, THE LOCATION OF THE CAMP WILL 'PUBLISHED TOMORROW MORNING, THEN Meet RECEPTION !! CAMPING Antimilitarist FIGHT - AROUND CAGLIARI 9-10-11 October 2015 Out of the mobilization against the Capo Frasca polygon of 13 September 2014, initiatives and actions directed against the military presence in Sardinia have multiplied and diversified to try to jam the mechanism of the war. Cuts of networks, slowing the means and blocking exercises have taken the "necessary serenity" to the conduct of military activities. Thanks to its experience and in the wake of the procession of 11 June 2015 in Decimomannu, as No Bases Network here or elsewhere we decided to call for the second weekend of October an anti-militarist struggle camping. These three days they want to continue and refine the forms of struggle practiced until now, with the aim of sabotaging the military and everything revolves around us. For this we would like active participation and contribution by all and all, then it can be a starting point for a reproducibility of the practices in their contexts and territories. The campground also wants to act as a springboard for international mobilization, called for the second half of October, against the exercise Trident Juncture 2015. With this exercise, NATO intends to test its intervention force in the short term, to prepare for the increasingly Possible conflict on Middle East fronts. North African and Russian, 36000 men, hundreds of vehicles, aircraft and ships will fire in Sardinia, Sicily, Spain and Portugal. For this exercise, the largest since 2002, NATO once again a tribute in terms of pollution, resource exploitation and militarization of the territories to train for war. As it has been for the exercises of Aries brigade, the brigade of Aosta and STAREX, we can not make ourselves complicit in all of this, do not let them rest assured. Proposal mobilization against the Trident DOWNLOAD INFORMATION MEMORANDUM ON TRIDENT Juncture 2015.

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Case Study 3: The 2016 Anakonda Exercise



The post mocks and ridicules the exercise, by comparing it with the Nicki Minaj's raunchy music video titled "anaconda". Here are some excerpts: "This raises the question of what buns the NATO make so hot that they can get out the Anaconda" "using its forked tongue" "A fine example of crossmedia-fuck" and many others..

Video of Nicki Minaj's Anaconda song on the blog mocking the exercise Anakonda 2016.





A picture of Anaconda eating an animal

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Biased or Offensive Contents

Most influential blog during Anakonda 2016 exercise period was marucha.wordpress.com.

- The blog is ridiculing Polish government's policy on accepting refugees.
- And further calls US Army participation in Anakonda exercise as **INVASION.**

Judeo-Ukrainian T.Sakiewicz Organizes More In "Imeniu Polish Community" In The Adventurous Washington said

2016-06-06 (Monday) @ 8:29:46 p.m.

the so-called. "Polish newspaper club" in Washington CONTRACT Judeo-Ukrainian T.Sakiewicza banderowską hired by the secret police and the CIA organized Jewish propaganda roundup UKRÓW Polish speakers living in the US, so that you may gather June 11, 2016, in Washington pm. 14:30 to 16:00 before the Jewish Melina "white house" and its manifestation of "supported" ALLEGEDLY on behalf "of the entire Polish community" INVASION 14 thousand soldiers -zabijaków US Army on Poland!

Look here:

http://niezalezna.pl/81455-mocny-glos-polonii-amerykanskiej-wiec-poparciadla-obecnosci-wojsk-nato-w-polsce



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Typical Characteristics - Disinformation riddled blogs



- Effectiveness of each of the 8 criteria in identifying misinformation-riddled blog.
- The criteria are sorted in decreasing order of effectiveness.
- The smaller the gray bar the more effective the criterion is.
- Numbers on the colored bars indicate the number of blog sites identified as containing misinformation with a confidence of High, Medium, and Low.

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Tracking the origins of the content on these blogs



image was reused with different narratives.

Pattern 2: The use of hashtags and links in blog posts serve as the vehicle connecting other social media channels.

2 Retweets 🕘 🚯

tl 2 🔿

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Mix Media and Cross Media Dissemination Approaches



- Mix media information dissemination campaign refers to the use of multiple social media channels to diffuse a narrative.
- More precisely, the information campaign can be observed on multiple social media sites with text, images, audio and video content.
- The content may not be identical on the various social media channels, but it pertains to a particular information campaign
- A cross-media information dissemination campaign orchestrates the use of specific media channels.
- More precisely, the information is hosted on a website (e.g., a blog site, video on a YouTube channel) and is widely distributed through other social media channels that provide established social network structures, such as Twitter, Facebook, etc.

Disinformation Campaign Coordination



- The above figure is a network of blogsites and shared hyperlinks.
- The network contains 21 blogs (red nodes) and 2321 hyperlinks (blue nodes).
- Size of a node is proportional to the number of shared hyperlinks (i.e., out-degree centrality).
- Edge thickness is proportional to the number of times a blogsite shared a hyperlink.



- The above figure is a network of blogs based on commonly shared hyperlinks.
- The network is fully connected, i.e., a clique, where every blog is connected with every other blog.
- This depicts massively coordinated information campaign

What are Bots?



Computational propaganda Machine Driven Communications (MADCOMs)

The Alt-Right and Antifa Are Waging a New Kind of Internet Warfare

Intelligence and surveillance powers that once belonged only to militaries and state spooks are now available to anyone with a high-speed internet connection.



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Spotting Bots



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What are Botnets?

Is this spontaneous crowd action or a computer-engineered "story push"?





France Travel francevoyages · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



France56 @ France562 · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX Preply Prevent Francesco franc



Federico Baler federicobaler · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



FansdeNadal FansdeNadal · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



Expogays Magazine @ expogays2011 · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



Jean-Pierre Dupont mayracjp · December 24 RT ydekerdrel 2 attacks #islamistes in 24 hours, but officially this st unbalan Reply ta Retweet * Favorite



Expogays expogays · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



Evagarcia EvagarciaEva · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX



Eurovisiongay eurovisiongay · December 24 After the attacks, the executive seeks the right words bit.ly/1rgIDeX

Identical text plus identical "bit.ly" shortener.

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What are Botnets?



Time: correct for a spontaneous push from real-world audience

BUT: Europe Presse does not support a "push button" for Twitter or any social media platform.

The URL shortener would have to be initiated over and over, providing a different bit.ly address for each person.

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What are Botnets?

Yes, they are all bots. Primarily commercial in nature. Most normally tweet in Spanish, on Spanish texts, to push commercial products. By one person / agency.



More accounts are created for commercial uses from 2010-2011



Commercial accounts for blogs and companies created. Focus on gay niche market.

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Influence Bots on Darknet Marketplace



Vendors are selling social media bots for profit on the "Darknet"

- You can buy Twitter, Facebook, YouTube, Clientele, or Instagram bots from the darknet such as Hansa Market. Some botnets are also available for sale on standard Internet.
- These bots promise to deliver thousands of retweets, likes for your posts, thousands of followers, high quality views, channels subscribers, and thousands of Instagram likes. The cost of there bots within the price range of \$1.79 \$6.48 USD.

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How Botnets Change the Information Environment

Used by botnets to disseminate propaganda <u>Misdirection</u>: The bot would tweet unrelated news that is happening somewhere else but mention a hashtag related to the crises

> Hashtag-Latching: strategically associating unrelated but popular or trending hashtags to target a broader, or in some cases a very specific audience. For example using the #WorldCup then include a URL of beheading video.

> > **Smoke Screening:** The bot would mention something about ISIS but not necessary related to the beheading. Similar techniques have been used in the Syrian Social Bot (SSB) to raise awareness of the Syrian civil war.

Four Strategies used to disseminate content.



<u>Thread-Jacking</u>: the change of topic in a "thread" of discussion in an open forum. For example using a hashtag of #ISIL but the tweet has a link to a US elections



Information Maneuver Strategies

Case Studies



2015
Coordination Structures in Botnets

- Social bot network disseminating Russian propaganda on Twitter during Crimean water crisis (2014).
- 118,601 relations were found among 588 users. We start with 1584 relations based on the "who follows whom"



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Analyzing Structure-1 Network



- Analyzing structure-1 network, reveals dense connections among its members and inter-group connections with the other groups, viz., 'Real Person-network' and 'structure-2'.
- Closer examination of the within group ties, reveals a mutually reciprocative relationship, suggesting the principles of 'Follow Me and I Follow You' (FMIFY) and 'I Follow You, Follow Me' (IFYFM) in practice - a well known practice by Twitter spammers for link farming or quickly gaining followers.
- Unlike 'Real Person-network', there is no single most central node in this network, indicating an absence of a hierarchical organization structure in 'structure-1' network → Characteristic property of a botnet

² SOTICS 2017, Athens, Greece

Analyzing Structure-2 Network



- Analyzing structure-2 network, reveals dense connections among its members and inter-group connections with the other groups, viz., 'Real Person-network' and 'structure-1'.
- Closer examination of the within group ties, reveal a mutually reciprocative relationship, suggesting the principles of 'Follow Me and I Follow You' (FMIFY) and 'I Follow You, Follow Me' (IFYFM) in practice - a well known practice by Twitter spammers for link farming or quickly gaining followers.
- Like the 'structure-1' network, there is no single most central node in this network, indicating an absence of a hierarchical organization structure in 'structure-2' network → Characteristic property of a botnet

Network Structures of Botnets

Two different bot behaviors observed in the propaganda dataset.



Core/Generator bots Agarwal, COSMOS, UALR

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Core and Peripheral Bots acting together

Blue Nodes represent accounts

Size of a node represents outdegree of the node

Black edges represent tweets

Red edges represent retweets



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Trident Juncture Exercise (TJ15)

"SFJZ 13 was only the first step of a process that will continue throughout this and next year with **TRJE 15** on the path to full implementation of NATO's latest Command Structure."



Transforming to User-URL Graph



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Botnets Behavioral Evolution



Mutual reciprocity. IFYFM & FMIFY



No mutual reciprocity. Coordination in information network



Organizational hierarchy. Core & peripheral bots

COORDINATION/BEHAVIOR COMPLEXITY



Crimean Invasion 2014

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Dragoon Ride 2015



Trident Juncture 2015



ISIS Propaganda 2016

What Can be Done?

- DARPA Bot detection challenge 2016
- Bots fighting bots
- Honey pots



Over time, the encyclopedia's software robots can become locked in combat, undoing each other's edits and changing links, say researchers



Bot-on-bot wars raging on Wikipedia pages, 23-Feb-2017 https://www.theguardian.com/technology/2017/feb/23/wikipedia-bot-editing-war-study

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Resources



Samer Al-khateeb, Nitin Agarwal, Rick Galeano, and Rebecca Goolsby. <u>Examining the Use of Botnets and their Evolution in</u> <u>Propaganda Dissemination.</u> Journal of NATO Defence Strategic Communications, Vol. 2, pp. 87-112. 2017.

Available at: <u>http://www.stratcomcoe.org/academic-journal-defence-</u> <u>strategic-communications-vol2</u>

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Looking Ahead

- Strategies for misinformation propagation are rapidly evolving
- Cross-media dissemination strategies are widely adopted
- Automated AI programs (bots) quite intensively used
- Smarter information filtering algorithm (avoid information bubbles)
- Stronger media literacy programs (IREX, Ukraine)

Social Media Course

- Developed and taught a social media analysis course for NATO officers, sponsored by the NATO Strategic Communications Center of Excellence. 20-25 March 2017 in Riga, Latvia.
- Developed a technical demonstration and hands-on course on social media analysis for US CyberCommand's CyberSchool, 3-6 August 2016. Preparations are currently underway to develop and teach this course to US information operations analysts at Ft Bragg in the 2017-2018 time frame.



2017 Challenge Problem 1st Place Award

Thomson Rueters - Authors: Armineh Nourbakhsh, Xiaomo Liu, Quanzhi Li, Sameena Shah Title: Mapping the echo-chamber: Detecting and characterizing partisan networks on Twitter



http://sbp-brims.org/2018/videos/index.html

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Thank you!

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