ICCGI 2015 10th International Multi-Conference on Computing in the Global Information Technology Wednesday October 14, 2015 • St. Julians • Malta



COLLABORATIVE ACTIVITY IN AUGMENTED SPACES

Keynote proposed by Prof. Dr Ir Arch. Pierre Leclercq LUCID - Lab for User Cognition & Innovative Design University of Liège • Belgium



Intro I Scenario I Research question I Collaborative situations I Discussion I Conclusion

LUCID Presentation



AGENDA

LUCID • Lab for User Cognition & Innovative Design presentation - paradigm Collaborative scenario work case - LUCID spatial augmented spaces Research question "how do digital media affect synchronous collaborative activities" ? Collaborative situations tasks x SAR x application fields Discussion new status : documents, co-actors, work spaces, ... Conclusion

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LUCID Presentation

Research unit @ University of Liège, Belgium



LUCID Presentation

Lab for User Cognition & Innovative Design



- Multidisciplinary research team in design engineering (since 2001)
- Design Engineering / Computer sciences / Cognitive ergonomics
- 15 researchers + 10 master and PhD students / 10 on going research projects
- ► R&D aims
- Design Computing & Cognition + Human Machine Interactions in design

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LUCID Education

Faculty of Applied Sciences (Bac) : Architecture & Building engineering

Project Methodology

[180h] [90h]

[150h]

[60h]

[60h]

- Computer Aided Architectural Design Faculty of Applied Sciences (Mas) : Architecture & Building engineering
- Architecture Studio
- ► Collaborative Digital Studio
- Design Process Analysis

Faculty of Psychology (Ct Mas)

Design and Assessment in Ergonomics [24h]

Faculty of Applied Sciences (PhD)

• Doctoral seminars : digital architecture



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LUCID R&D aims

Design support and decision making

- ► Cognitive analysis of design tasks
- Multimodal interactions in design
- Collaborative processes in design

Design computing

- Product modeling : 3D mockups, technological models
- Product performances evaluation

Advanced technologies

- Multimodal interfaces : sketch, annotation, gesture, vocal
- Digital tables and electronic pen interfaces







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LUCID Paradigm

User centered approach > Human Machine Interaction

Icon

Going over the WIMP interface

- Window Icon Menu Pointer
- Explicit and not compatibles with design tasks : can't follow the human thinking flow







LUCID Paradigm

User centered approach > Human Machine Interaction

Invisible tool > the ubiquitous computer paradigm



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COLLABORATIVE SCENARIO - WORK CASE

Persistent problem for companies in many (design) fields





Paris

Monaco

Brussels

Engineers office London

COLLABORATIVE SCENARIO - WORK CASE



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COLLABORATIVE SCENARIO - WORK CASE

Persistent problem for companies in many (design) fields

Collaborative contexts	Same time	Different time	
Same place	co-attendance meeting	post-it, mail box, file server, BIM, PLM	
Different places	Collaborative Studio based on AR	mail box, file server, BIM, PLM	FR

CSCW Matrix - Computer Support for Collaborative Working [Johansen, 88]



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USE OF AR - AUGMENTED REALITY

Definition

- Real-time overlay of virtual information on the visual perception of reality (Furth, 2011)
- ► 3 kinds of AR







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SketSha and the Collaborative studio

Support for remote graphical and synchronous collaboration [2007]



USE OF AR - AUGMENTED REALITY

Definition

- Real-time overlay of virtual information on the visual perception of reality (Furth, 2011)
- Different kinds of AR : in our case, AR is implemented in specific spatial configurations
- ► SAR = Spatial Augmented Reality
- documents are projected on real surfaces (table, board, wall, desk, tablet ...)
- manipulated and annotated with a pen



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SketSha - Sketch Sharing software

Graphic User Interface



SketSha - Sketch Sharing software

Full pen interface



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RESEARCH QUESTION

How do these new SAR configurations affect collaborative activities ?

► 4 tasks x 4 SAR



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RESEARCH QUESTION

How do these new SAR configurations affect collaborative activities ?



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RESEARCH QUESTION

How do these new SAR configurations affect collaborative activities ?

• 3 application fields



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COLLABORATIVE SITUATIONS

SAR configurations implemented to support collaborative activities



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LAB Digital studios @ LUCID-ULg : network



COLLABORATIVE SITUATIONS

SAR configurations implemented to support collaborative activities

► Digital studios @ LUCID-ULg : 120 m2 of experimentation / teaching platform



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Digital studios @ LUCID-ULg :

► Audio-video observation





 processing and analysing of hundreds of hours of video tapes / coding grids (cf S. Ben Rajeb : collaboration analysis method and the "COMMON Tools")

LAB



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#2 ADVANCED LEARNING

Collective design

• ULg students in architecture with ENSA Nancy students



#1 ADVANCED LEARNING

Expert consultation

• ULg student interviewing experts EM Ales



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#3 ADVANCED LEARNING

Collective project review

▶ in a co-presence meeting @ ULg



#4 ADVANCED LEARNING

Public jury session

• with evaluators at ULg and distant evaluators at EM Alès



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#6 PROFESSIONAL PRACTICE

Consultancy between neuro-surgeons

CHU Liège (Belgium) - CHU Montréal (Canada)



#5 PROFESSIONAL PRACTICE

Collective design

- Architecture and design : Art & Build [Brussels Toulouse], Lallemand & Associates [Brussels]
- Engineering : GSK Jacobs [Brussels Paris], BEG Greisch [Liège-Brussels]



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DISCUSSION

How do these new SAR configurations affect collaborative activities ?



DISCUSSION

How do these new SAR configurations affect collaborative activities?

- ▶ emergence of new status
- status of the document
- status of relationship between actors
- status of the collective workspaces
- status of meetings

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STATUS OF THE DOCUMENT

Interactive shared artifact, drawn with "both hands"

• new ways to build juxtaposition of representations through a cross-interpretation



STATUS OF THE DOCUMENT

Interactive shared artifact

 with immediate "action/perception" negotiating and building consensus between actors



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STATUS OF THE DOCUMENT

Interactive shared artifact, drawn with "both hands"

▶ new ways to draw one common sketch created by two hands



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STATUS OF RELATIONSHIP BETWEEN ACTORS

Interactive shared artifact

re-balancing between actors (who can act each)



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STATUS OF THE COLLECTIVE WORKSPACES

The "co-presence/remote" dichotomy in SAR has to be reviewed

Collaborative contexts	Same time		Different time	
Same place	Real presence	Augmented presence	Asynchronous exchange	
Different places	Virtual co-presence		Remote asynchronous exchange	
[Ben Rajeb & Leclercq 2014]	ſ		39	

STATUS OF THE COLLECTIVE WORKSPACES

The "co-presence/remote" dichotomy in SAR has to be reviewed

• example of augmented co-presence in a meeting @ ULg



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STATUS OF THE COLLECTIVE WORKSPACES

Focus on collaborative design spaces

► 3 kinds of work spaces : I-Space, We-Space and Space-between



STATUS OF MEETINGS

Professional practice : new types of collaborative work meetings

▶ example :

GSK [Brussels] - Jacobs [Paris] : 3 months of meetings observation		
short appointments (< 15')	13	
Appointments (< 30')	19	
Short meetings (< 45')	15	
Meetings (< 1h)	7	
Long meeting (< 2h)	12	
Very long work meeting (> 2h)	5	
Duration of longest observed meeting		
Mean duration of observed meetings	39'	
Mean number of weekly meeting	6	

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CONLUSION

Contributions of SAR configurations to collaborative activities

• From a large experimental panel :

4 collaborative tasks x 4 spatial augmented realities x 3 application fields



CONLUSION

Contributions of SAR configurations to collaborative activities



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CONLUSION

Limitation

- flexibility between co-wokspaces [I-space, Space-between, We-space] still have to be managed
- challenge : creating a "graphical aparté" between actors, in distant situations as well as in co-presence collaboration



CONLUSION

Prospects : flexibility of access

- the next SAR generation will have to enable users to easily move between the shared work spaces with other intermediary augmented spaces
- ▶ use of a personal work space, (un)shared with others : Cintiq Companion, iPad Pro?



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CONLUSION

Prospects : flexibility of access

- the next SAR generation will have to enable users to easily move between the shared work spaces with other intermediary augmented spaces
- use of a personal work space, (un)shared with others



THANK YOU









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